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#### Information and Bookings

Mexico: +1 800 236 2326  
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Rest of the world, please check our website.



#### HOTEL ADULTS ONLY

**LOCATION:** 45 km from the Cancun's Airport, 10 km from Playa del Carmen and 53 km from Cancun.  
Coordinates: 86°56'38.88 W- 20°46'37.47 N.

**DESCRIPTION:** [Ocean Maya Royale](#) is located on the beachfront of the Riviera Maya, in the heart of the Mexican Caribbean, and very close to Playa del Carmen, Tulum, Cozumel and Cancun. Now, following an extensive renovation that includes beautiful Deluxe Rooms, and additional ocean front restaurant and a privilege lounge with an exclusive beach area featuring Balinese-inspired sun beds, your retreat will be even more rewarding at this adults-only resort. The [Privilege](#), Exclusive Rooms and Services are also available for those who are looking for a more hi-end stay.

**ALL INCLUSIVE 24h:** All meals, domestic drinks and snacks included 24 hours.

**SUITES:** 320 Rooms • 239 Maya Deluxe • 32 Maya Deluxe Ocean View • 10 Privilege Honeymoon Maya Deluxe • 24 Privilege Junior Suite • 12 Privilege Honeymoon Junior Suite garden view • 3 Privilege Romance Suite garden view.

**SERVICES:** Free Wi-Fi • 2 swimming pools • Theatre (with shows every night) • Private parking • Car rental (\$) • Currency exchange • Mini Market and boutiques • Laundry (\$) • Weddings gazebo • Room service • Jungle Run • Gym.

**BARS (5) Mike's Coffee:** Tea and coffee specialities, homemade sandwiches and cakes • [Swim up bar & Aqua Lounge:](#) Meals, domestic drinks, cocktails and snacks • [Lobby bar:](#) 24 hrs • [Fresco bar.](#)



#### RESTAURANTS (6)

	Specialty	Capacity	Location
<a href="#">LA HACIENDA</a>	Display of our Chef's International Cuisine	282 pax	Main Terrace
<a href="#">EL CHARRO</a>	Mexican	118 pax	Pool
<a href="#">LA DOLCE VITA</a>	Italian	160 pax	Ocean Front
<a href="#">YOOKOSO</a>	Oriental	86 pax	Main Terrace
<a href="#">BLUE MOON</a>	International	56 pax	Main Terrace
<a href="#">FUSION</a>	Privilege Lounge	24 pax	Ocean Front



## ROOMS

**MAYA DELUXE** These rooms with garden or sea views, feature modern and elegant decoration with all the comforts. King size bed or two Queen size beds • Free Wi-Fi • Sofa in the rooms with a King size bed • Balcony or terrace • Alarm clock with MP3 connection • Minibar (restocked daily with water, soft drinks and beer) • Telephone • TV with international channels and Pay-per-view • Free safe box • Air conditioning • Iron and ironing board • Umbrella • Shower • Magnifying mirror and hair-dryer • 110v and 220v voltage (1 European standard plug).

**PRIVILEGE ROMANCE SUITE** Spacious suite with living room possibly overlooking the garden • King size bed • Free Wi-Fi • Sofa-bed • Balcony or terrace • TV with international channels and Pay-per-view • Minibar (restocked daily with water, soft drinks and beer) • Premium Bar • Kettle • Alarm clock with MP3 and iPod connection • Iron and ironing board • Pillow menu • Bathrobe and slippers • Air Conditioning with climate control • Telephone • Free safe box • Umbrella • Jacuzzi with capacity for 2 people • Shower • hair dryer and magnifying mirror • VIP amenities • 110v and 220v voltage (1 European standard plug) • Room services 24hrs.

### PRIVILEGE HONEYMOON MAYA DELUXE & HONEYMOON JR SUITE

Exclusive and modern decoration designed for couples on their honeymoon • King size bed • Free Wi-Fi • "Honeymoon" terrace with Jacuzzi for 2 people • TV with international channels and Pay-per-view • Minibar (restocked daily with free water, soft drinks and beer) • Premium Bar • Alarm clock with MP3 and iPod connection • Telephone • Free safe box • Air conditioning with climate control • Iron and ironing board • Pillow menu • Shower • Magnifying mirror and hair-dryer • VIP amenities • Bath robe and slippers • 110v and 220v voltage (1 European standard plug) • Room services 24hrs.

### PRIVILEGE EXCLUSIVE ROOMS AND SERVICES

**Privilege Junior Suites:** Sophisticated and spacious, the Privilege Junior Suites offer exclusive services and a private terrace • King size bed • Sofa-bed (single) • Free Wi-Fi • Privilege welcome gift •

Welcome bottle of wine or selection by the chef • Beds made with special bedding and pillow-top • Pillow menu and daily turndown service • TV with international channels • DVD player and selection of films (available on request) • Alarm clock with MP3 connection • iPod connection • Iron and ironing board • VIP Privilege amenities and scales • Minibar (restocked daily with free water, soft drinks and national beer). Premium drinks also available) • Privilege beach towels • Air Conditioning • Free safe box • 110v and 220v voltage (1 European standard plug).

**Privilege Services:** Preferential booking in all à la carte restaurants • À la carte room service at no extra charge 24hrs, special Privilege menu available • Privilege Breakfast in bed, as part of the room services (upon request) • One exclusive dinner per stay (previous booking by the Concierge Privilege required) • Privilege à la carte services • Access to our privilege Lounge with a magnificent ocean view. **Concierge:** Personalized check-in and check-out • Early check-in and late check-out (subject to availability) • Privilege clients will have an identification bracelet • Luggage will have a special identification sticker and will be sent directly to the Privilege Junior Suite • Bookings for spa, restaurant, tennis court, etc • Message services • Flight confirmation and transfer.

**Private Privilege beach:** With exclusive loungers and Balinese sun beds • Private waiter service. **Other Privilege advantages:** 10% discount for services at **Despacio Spa Centre** • 20% discount for car rental.

All clients that book the Honeymoon room and Romance Suites will have access to the Privilege Services at no extra cost.

### DESPACIO

At **Despacio Spa Centre** you will be able to enjoy a wide range of beauty treatments and massages by our team of professionals so that you can relax and fully rejuvenate. Jacuzzi with cold and hot water, Relaxation area and Gym are included. Health and beauty treatments, Sauna, Hairdresser and beauty parlor available with additional charge.

## DIVE IT! SCUBA & FUN

PADI diving courses for all levels • Daily scuba diving on the reef • Excursions to the Mayan Cenotes • Snorkel excursions • Jet Ski • Parasailing • Sailing • Catamaran.

\*All the activities and excursions with the diving center have additional charge.

## BLUE TEAM

At **Ocean Maya Royale** you will find a complete program including sports and other activities organized by our entertainment **Blue Team**:

Day and night entertainment program • Thematic evenings • Beach activities • Beach Volleyball • 3 floodlit tennis courts • Floodlit sports centre • Table tennis • Boccia • Kayak • Aerobic.

## WEDDINGS - PERFECT DAY

Share your special day with us, we count on 5 amazing wedding packages that will make your unique day unforgettable.

## AWARDS

RAINFOREST ALLIANCE VERIFIED: 2011 • MARTI AWARD - International Recognition for its Environmental Commitment: 2009 • GOLDEN CROWN AWARD (RCI) - for service excellence: 2008 • CERTIFICATE OF EXCELLENCE TRIPADVISOR 2012, 2013, 2014 • GOLDEN CROWN AWARD (RCI) - for service excellence: 2013 & 2014 • CERTIFICATE OF EXCELLENCE TRIPADVISOR 2013 & 2014 • GOLDEN APPLE 2013 & 2014.

## QUALITY CERTIFICATES

Biosphere Responsible Tourism • MARTI: Mesoamerican Reef Tourism Initiative • Rainforest Alliance Verified.

## MEETINGS & EVENTS

The **Ocean Maya Royale** has 3 convention rooms with everything needed to hold work meetings and any kind of event. These 3 rooms can be converted into the Gran Maya with a capacity for 350 people.

MEETING ROOM	m2	Height	Banquet	Cocktail	Theatre	School	U	Boardroom
<b>GRAN MAYA</b>	437	2.8 m	300	350	350	170	-	-
<b>CHICHEN ITZA</b>	187	2.8 m	120	150	135	72	36	40
<b>TULUM</b>	194	2.8 m	120	150	130	64	52	56
<b>COBA</b>	66	2.8 m	50	50	40	32	20	20

\*Recommended (optimum) maximum capacity for these rooms by event type.